

# Helpful tips for parents and guardians



When it's time for your child to start travelling independently, it's important to plan ahead and do a practice run.

## Plan



- Plan the journey in advance to confirm route and stop location. Check for service updates before your child travels.
- Use the journey planner to identify other services your child can use in case they miss their regular service.
- Discuss safety when travelling alone.
- Familiarise yourself with the Code of Conduct, and ensure your child understands their responsibility as a passenger.
- Make sure they have the correct ticket, student ID, and are wearing their uniform.
- Provide your child with a way to contact you, should they need to.

## Practice

- Walk to and from the stop, so your child is familiar with their surroundings.
- Arrive a few minutes early (5 minutes is best).
- If catching a bus, teach your child to stand at a safe distance to hail the bus as it approaches.
- Identify which stop to get off at and when to ring the bell.
- Practice touching on and off with their *go card*.

