



A better bus network for Cairns

Your handy guide to your improved network

Effective 8 September 2014

Great state.
Great opportunity.





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Catch a ride with TransLink

From Monday 8 September, TransLink will be responsible for delivering public transport in Cairns.

TransLink, through the Department of Transport and Main Roads, is responsible for delivering public transport in South East Queensland and brings a wealth of experience in public transport network design and improving the customer experience.

TransLink will continue to work with your local operator Sunbus to provide public transport to the Cairns community.

The benefits of being part of the TransLink network include a 24/7 call centre, website with journey planner and improvements to passenger information and easier to understand timetables.

Your improved network at a glance

There are plenty of exciting changes and improvements happening to the Cairns network, including:

- hourly weekend and public holiday services
- additional Friday night services
- the new Cairns City bus station on Lake Street
- improvements to bus stop infrastructure throughout the region
- minor timetable changes with routes no longer servicing The Pier
- new customer service channels with the introduction of the TransLink brand, including a 24/7 call centre and online journey planner
- services operating regularly (every 3-10 minutes) between Cairns Central Shopping Centre and Cairns City bus station
- service improvements for Caravonica residents
- new bus stops at Cairns Hospital and Cairns Private Hospital, providing better access.

Summary of changes

What's new?	Services affected
Now operating hourly services Saturday and Sunday	112, 120, 121, 122, 123, 130, 131, 133, 142
Now operating additional trips Friday evenings	121, 122, 142, 143W
New alignments (i.e. changes to where they travel - refer to route map)	<ul style="list-style-type: none">• Services from the south will terminate at Cairns City bus station.• Services from the north will terminate at Cairns Central Shopping Centre.• No routes will service The Pier.• Services from the north will no longer use Abbott Street. They will turn onto Lake Street from Grove Street, servicing bus stops at Cairns Hospital, Cairns Private Hospital and Cairns City bus station before terminating in McLeod Street at Cairns Central Shopping Centre.• Route 122 to service new parts of Caravonica for the first time.
Minor timetable changes	<p>Most routes will depart between 1 and 10 minutes earlier or later.</p> <p>This is due to services moving back into Lake Street (Cairns City bus station) and no longer servicing The Pier.</p>
No changes to where they travel	112

Getting around Cairns and surrounds

Bus interchanges

Cairns City bus station	All routes except 112, 122
Cairns Central Shopping Centre	All routes except 112, 122
Cairns train station	All routes except 112, 122

Shopping centres

Cairns Central Shopping Centre	All routes except 112, 122, 133
Mt Sheridan Plaza	140, 142, 143, 143W, 150, 150E
Redlynch Central Shopping Centre	121, 122, 123
Raintrees Shopping Centre	123, 130, 131, 133
Smithfield Shopping Centre	110, 110N, 111, 112, 120, 120N, 122, 123
Stockland Earlville Shopping Centre	133, 140, 140N, 141, 142, 143, 143W, 150, 150E
Westcourt Plaza (DFO)	133, 141, 143, 143W

Hospitals

Cairns Hospital	110, 110N, 111, 113, 120, 120N, 121, 123, 130, 131,
Cairns Private Hospital	110, 110N, 111, 113, 120, 120N, 121, 123, 130, 131,

Universities and TAFE

James Cook University	110, 111, 112, 122, 123
Tropical North Queensland TAFE	133

Attractions

Cairns Museum	All routes except 112, 122
Cairns Wildlife Dome	All routes except 112, 122
Cairns Recreation Centre	130
Cairns Regional Gallery	All routes except 112, 122
Cairns Botanic Gardens	131

Attractions (cont.)

Cairns Tropical Zoo	110
Skyrail Rainforest Cableway	123
Tjapukai Aboriginal Culture Park	123

Suburbs

Bayview Heights	141, 143, 143W
Brinsmead	123
Caravonica	122, 123
Clifton Beach	110
Edmonton	140, 142, 150E
Edge Hill	130, 131
Gordonvale	150, 150E
Holloways Beach	120
Kamerunga	122, 123
Kewarra Beach	111
Machans Beach	120, 120N
Manunda	133
Manoora	130
Mooroobool	133
Palm Cove	110
Trinity Beach	111
Trinity Park	111
Whitfield	131
White Rock	143, 143W
Woree	141, 143W
Yorkeys Knob	112, 113, 120N

Tickets and fares

effective 1 January 2014

Tickets

Existing ticketing arrangements will stay in place. Fares are calculated at either an adult or concession rate and are based on the number of zones you travel through during your journey.

Single: one-way ticket, including transfers within 2 hours.

Daily: unlimited travel within the zones purchased until the last service on the day of issue.

Weekly: unlimited travel within the zones purchased for 1 week (7 consecutive days) from the date of issue.

Zones crossed	Adult single	Adult daily	Adult weekly	Concession single	Concession daily	Concession weekly
1	\$2.40	\$4.80	\$19.20	\$1.20	\$2.40	\$9.60
2	\$2.90	\$5.80	\$23.20	\$1.50	\$3.00	\$12.00
3	\$3.30	\$6.60	\$26.40	\$1.70	\$3.40	\$13.60
4	\$3.90	\$7.80	\$31.20	\$2.00	\$4.00	\$16.00
5	\$4.80	\$9.60	\$38.40	\$2.40	\$4.80	\$19.20
6	\$5.80	\$11.60	\$46.40	\$2.90	\$5.80	\$23.20
7	\$6.20	\$12.40	\$49.60	\$3.10	\$6.20	\$24.80
8	\$6.60	\$13.20	\$52.80	\$3.30	\$6.60	\$26.40
9	\$7.10	\$14.20	\$56.80	\$3.60	\$7.20	\$28.80
10	\$8.20	\$16.40	\$65.60	\$4.10	\$8.20	\$32.80

Please note: Travel to or from zone 20 is treated as an additional zone.

Concession fares

Concessions and discount fares apply to:

- children aged 5 to 14 years inclusive.
- full-time secondary students attending an approved Queensland school.
- full-time tertiary students holding a current Tertiary Transport Concession Card.
- seniors holding a Seniors Card (not Seniors Discount Business Cards or International Seniors Cards).
- pensioners holding a current Queensland Pensioner Concession Card.
- veterans holding a current Queensland Repatriation Health Card – for all conditions (Gold Card).

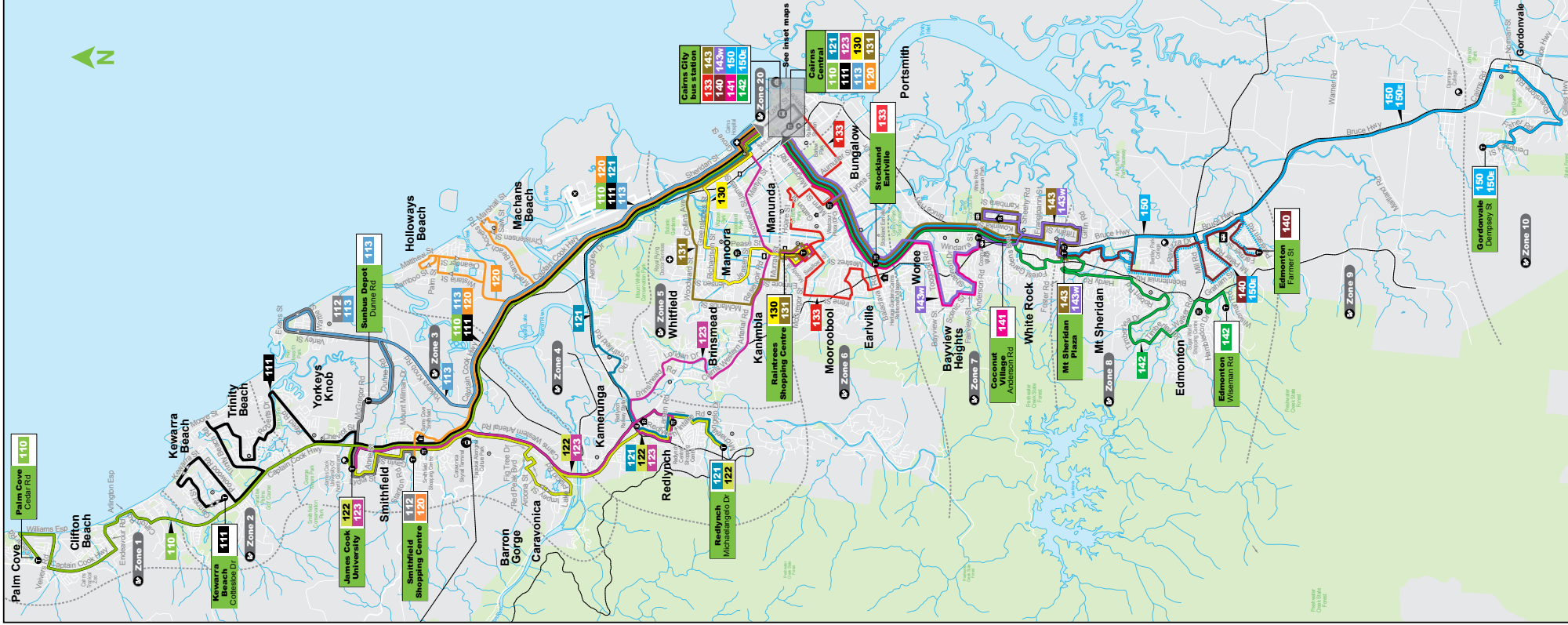
Free travel

Free travel is available to:

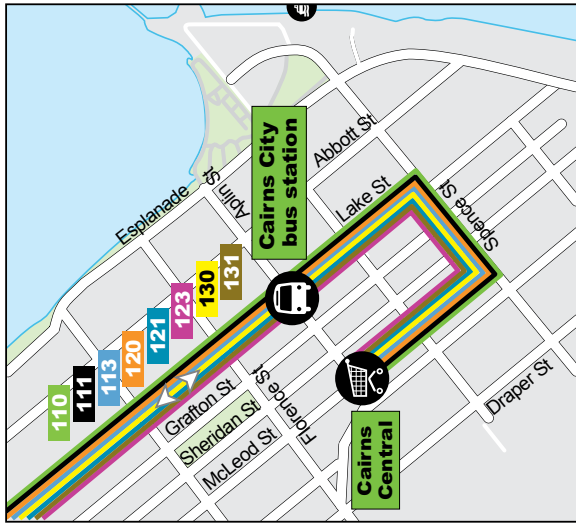
- children 4 years and under.
- people with a vision impairment holding a Vision Impairment Travel Pass (VIP).
- people holding a Queensland Totally and Permanently Incapacitated (TPI) Veteran Travel Pass.
- carers holding a Companion Card (including Companion Cards from others states and territories).



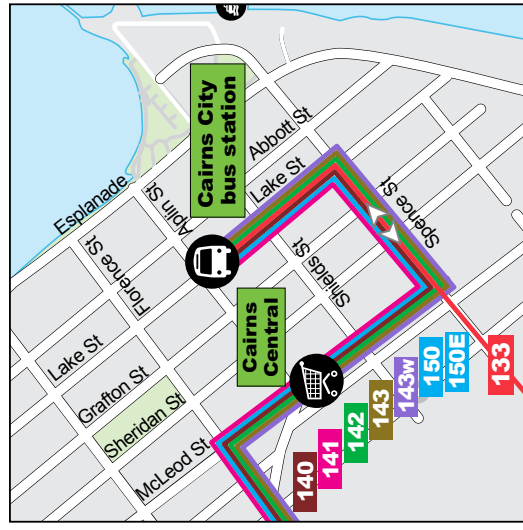
Network map



City inset map - routes to/from north



City inset map - routes to/from south



How to use your network

Planning your journey

TransLink website: Visit translink.com.au/cairns on your computer or mobile device to use the journey planner, view fare and ticketing information, check for service disruptions or view timetables and maps for Cairns.

The online journey planner helps you find the best way to get to your destination (with maps and walking distances). Simply enter your address, destination and the time you would like to travel and the journey planner will calculate an itinerary for you.

24/7 call centre: You can contact the TransLink call centre 24 hours a day, 7 days a week on **13 12 30** for timetable information or tips on how to use the journey planner.

You can still contact Sunbus on **4057 7411** or visit www.sunbus.com.au to plan your journey.

Real-time bus information

Real-time bus information, known as 'Trip Tracker' will be available through the website as follows:

- **On the TransLink website**, go to travel information, then select stops and stations.
- **On the TransLink mobile site**, select "Stops and stations" under "Quick links".
- **Search** for your stop ID, stop name or address, e.g. Cairns City bus station.
- **Find your route**, e.g. "110" and departure time is displayed next to the Trip Tracker "TT" symbol.
- **When using the mobile site**, be sure to select the green "**Save to My Links**" button to access real-time information for your stop quickly and easily at any time.
- **The "TT" symbol** indicates that real-time is available for that service. If "TT" is not shown, the website will display scheduled times only.

Travel guidelines

Follow these simple guidelines to ensure a safe and enjoyable journey for all:

- arrive at least 5 minutes before your bus is due to depart
- wait at the bus stop where the driver can see you and raise your hand to signal the driver to come to a stop
- have the correct fare and your concession card (if eligible) ready before boarding.

On the bus

- ask for a ticket by destination or by the number of zones you will cross
- ring the stop bell at least 100 metres before your stop. If you're not sure where you should get off, ask the driver when you board the bus.

Hailing the bus

At designated bus stops, signal the driver clearly by placing your hand out as the bus approaches. Keep your arm extended until the driver indicates.

Hail 'n' ride

You can board and get off bus services in between regular bus stops as long as you are situated more than 400 metres from the nearest designated bus stop. For distances less than 400 metres, we recommend you use the closest bus stop.

Please ensure the bus has enough room to stop safely, and is not in a turning lane, on a corner, or a roundabout and stopping will not interfere with passing traffic.

To hail the bus, raise your hand and indicate to the driver that you wish the bus to stop. Make sure you choose a visible position so that the driver can see you clearly as the bus approaches.

The hail 'n' ride service does not operate within Zone 20 (Cairns CBD).

Access and mobility

Many bus services are disability accessible. We recommend you contact Sunbus directly on **4057 7411** or email cairns@tagroup.net.au to find out more.

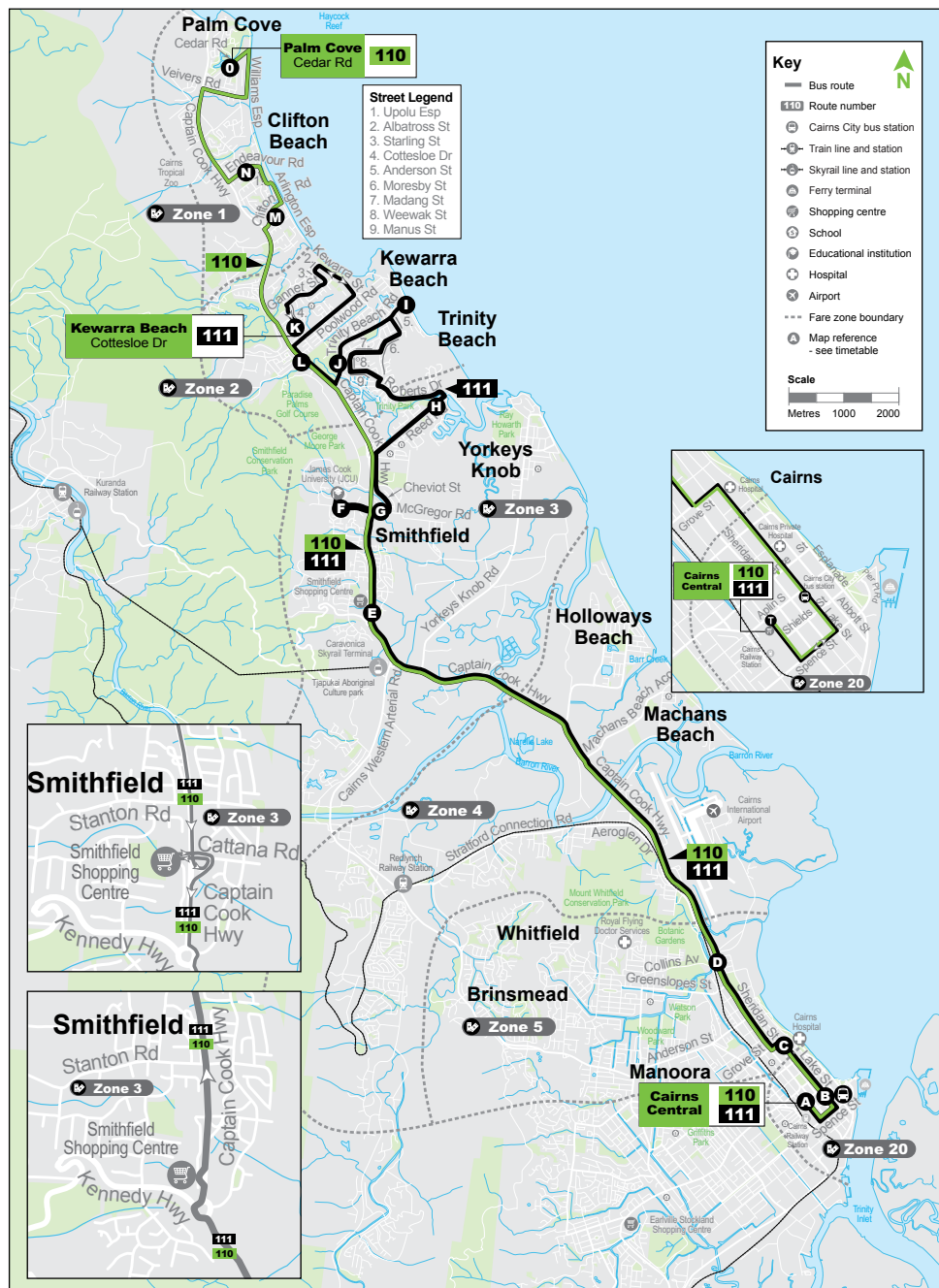
Safety and security

Many buses in the network are equipped with closed circuit television cameras (CCTV). The new Cairns City station also has 24/7 recording. If you have any concerns while travelling, speak to your bus driver or for an emergency call 000.

School services

There are no changes to school services as part of the service change.

Loves Bus Service operate school services in Cairns. For more information contact **4035 4500**, email admin@lovesbusservice.com.au or visit www.lovesbusservice.com.au.



A detailed guide to your network

The route information provided is intended to be used as a guide only and is subject to change. Please check your timetable for exact departure and arrival times for services.

Route 110 Cairns Central Shopping Centre to Palm Cove

Hours of operation

Weekdays 5.53am – 11.56pm

Saturday 6.26am – 10.07am,
the following day

Sunday 7.26am – 12.07am,
the following day

Frequency

Weekdays Every 30 minutes

Saturday Hourly

Sunday Hourly

Route description: This route services the Cairns Central Shopping Centre, Cairns City bus station, Smithfield Shopping Centre, James Cook University, Clifton Beach and Palm Cove.

What's in it for me?

- Hourly weekend and public holiday services (except Christmas Day and Good Friday).
- Minor timetable changes with weekday services starting six minutes earlier in both directions. Check your new timetable before you travel.
- Combined with route 111, provides a 15 minute frequency weekdays and a 30 minute frequency weekends to destinations including Cairns Central Shopping Centre, Cairns City bus station, James Cook University and Smithfield Shopping Centre.
- Route 110N is a night service, operating hourly to all destinations on both the 110 and 111 routes. This service runs Friday and Saturday nights until the early hours of the morning to get you home easily and safely after a night out. The service will drop you anywhere along the route where it is safe to stop.

Route 111 Cairns Central Shopping Centre to Kewarra Beach

Hours of operation	Frequency
Weekdays 5.59am – 12.30am, the following day	Weekdays Every 30 minutes
Saturday 6.52am – 12.41am, the following day	Saturday Hourly
Sunday 7.45am – 12.41am, the following day	Sunday Hourly

Route description: This route services Cairns City, Smithfield, James Cook University, Trinity Beach and Kewarra Beach.

What's in it for me?

- Hourly weekend and public holiday services (except Christmas Day and Good Friday).
- Minor timetable changes with weekday inbound services starting five minutes earlier and outbound services starting 10 minutes earlier.
- Combined with route 111, provides a 15 minute frequency weekdays and a 30 minute frequency weekends to destinations including Cairns Central, Cairns City bus station, James Cook University and Smithfield Shopping Centre.
- Route **110N** is a night service, operating hourly to all destinations on both the 110 and 111 routes. This service runs Friday and Saturday nights until the early hours of the morning to get you home easily and safely after a night out. The service will drop you anywhere along the route where it is safe to stop.



The new Cairns City bus station in Lake Street!

Open 8 September 2014

Features of your new bus station:

- Two modern, high quality shelters, one on either side of Lake Street
- Three bus bays per platform
- Additional seating and improved shelter
- Comprehensive passenger and network information including access to real-time bus information
- Security features such as CCTV and high quality lighting.

Visit translink.com.au or call 13 12 30

Route 120 Cairns Central Shopping Centre to Smithfield

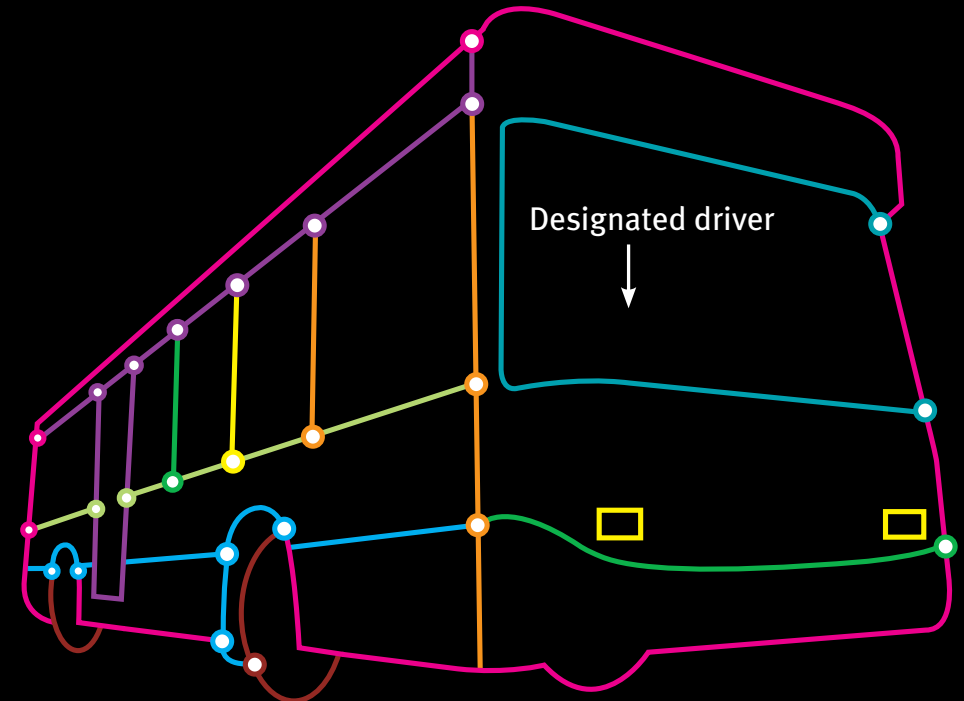
Hours of operation	Frequency
Weekdays 5.37am – 11.19pm	Weekdays Hourly
Saturday 5.52am – 10.34pm	Saturday Hourly
Sunday 7.52am – 10.34pm	Sunday Hourly

Route description: This route services Cairns Central bus station, Cairns Hospital, Machans Beach and Smithfield Shopping Centre.

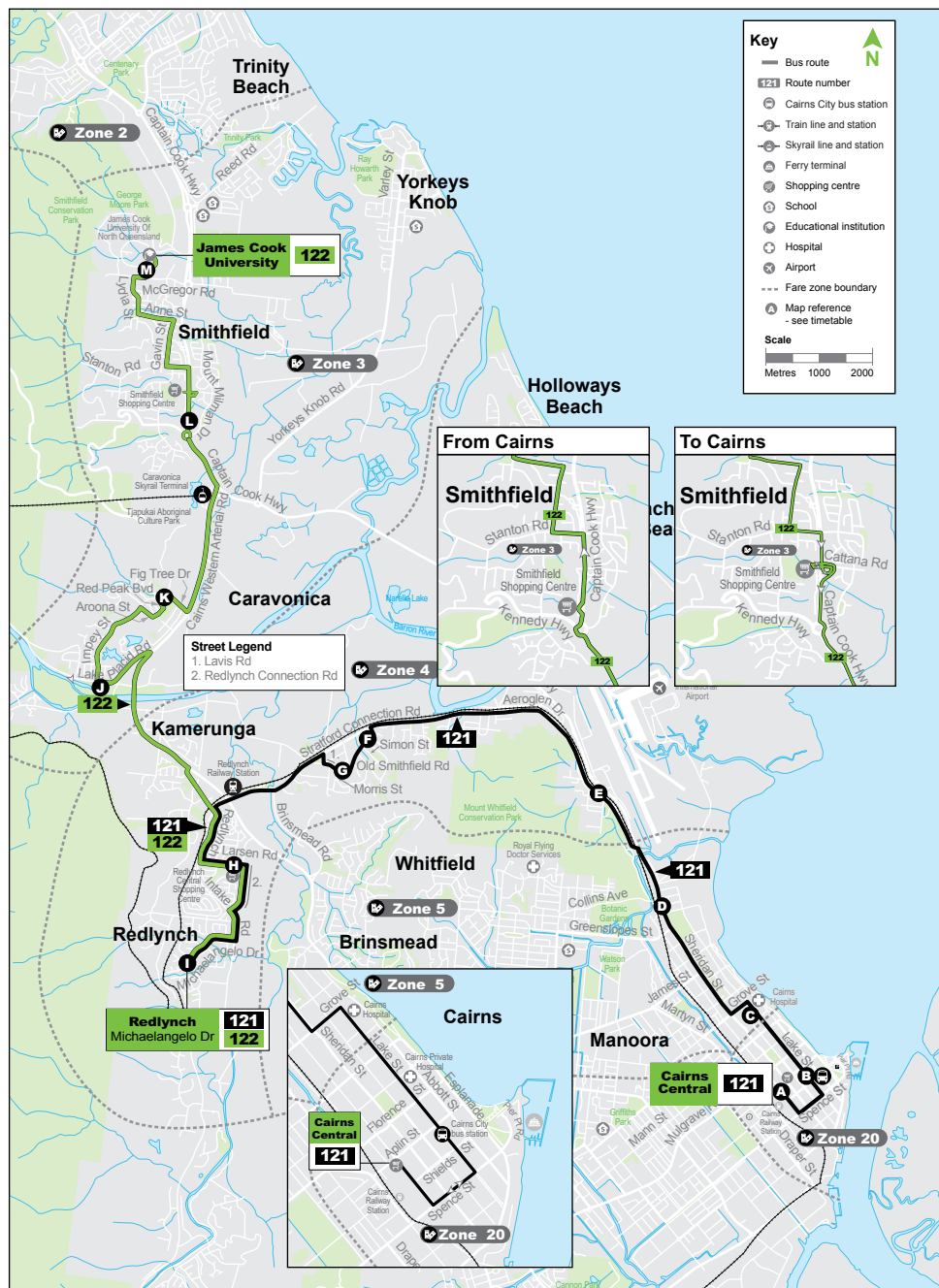
What's in it for me?

- Now operating hourly on Sundays and public holidays (except Christmas Day and Good Friday).
- More Saturday services.
- Minor timetable changes with the opening of the new Cairns City bus station in Lake Street.
- Night service, route **120N** operates Monday to Saturday and makes it easy to get home safely after a night out. The driver will drop you anywhere along the route where it is safe to stop. This route combines routes 113 and 120.

Night services run until the early hours of the morning to many Cairns locations.



Check your timetable or visit
translink.com.au/cairns



Route 121 Cairns Central Shopping Centre to Redlynch

Hours of operation

Weekdays 6.46am – 10.06pm
(until 11.06pm Friday evenings)

Saturday 6.50am – 10.55pm

Sunday 8.50am – 9.55pm

Frequency

Weekdays Hourly

Saturday Hourly

Sunday Hourly

Route description: This route services Redlynch Central Shopping Centre, Redlynch train station, Cairns Hospital and Cairns Central Shopping Centre.

What's in it for me?

- Now operating hourly on Sundays and public holidays (except Christmas Day and Good Friday).
- More Friday evening trips.
- Minor timetable changes.

Route 122 Redlynch to James Cook University

Hours of operation

Weekdays 6.16am – 10.34pm
(until 11.34pm Friday evenings)

Saturday 6.22am – 11.23pm

Sunday 8.22am – 10.23pm

Frequency

Weekdays Hourly

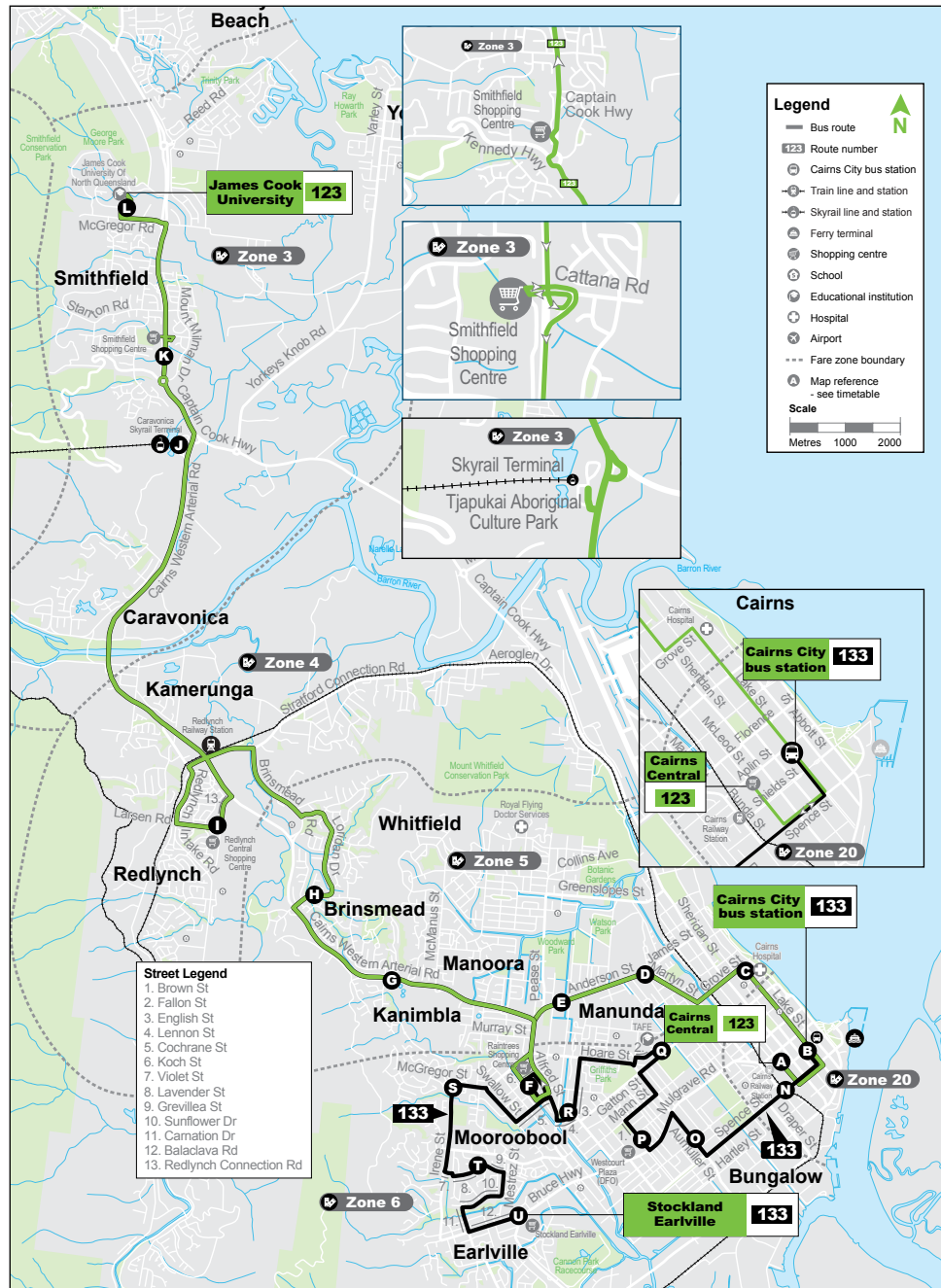
Saturday Hourly

Sunday Hourly

Route description: This route services James Cook University, Smithfield Shopping Centre, Lake Placid and Redlynch Central.

What's in it for me?

- Some residents in Caravonica will have access to a bus service for the first time. The route will travel via Lake Placid Road, Impey Street, Aroona Street, Red Peak Boulevard and Fig Tree Drive in Caravonica. There'll be no bus stops installed on this section of the route. This means you can hail and board the bus anywhere where it's safe to do so (refer to page 11 for more information about hail 'n' ride).
- Now operating hourly on Sundays and public holidays (except Christmas Day and Good Friday).
- More evening weeknight trips.
- More Friday evening trips.
- Minor timetable changes with the opening of the new Cairns City bus station in Lake Street.



Route 123 James Cook University to Cairns Central Shopping Centre

Hours of operation

Weekdays 6.16am – 12.12am,
the following day

Saturday 7.20am – 12.13am,
the following day

Sunday 8.20am – 12.13am,
the following day

Frequency

Weekdays Every 30 minutes between
some destinations and hourly to/from
James Cook University.

Saturday Hourly

Sunday Hourly

Route description: On weekdays, this route services Cairns Central Shopping Centre to Raintrees Shopping Centre and to James Cook University every second trip.

On weekends, the route services Cairns Central Shopping Centre and Redlynch.

What's in it for me?

- Now operating hourly on Sundays and public holidays (except Christmas Day and Good Friday).
- More Friday evening trips.
- Half hourly services weekdays between Raintrees Shopping Centre and Cairns Central Shopping Centre.
- Every second inbound service departs from James Cook University, and similarly every second outbound service continues to James Cook University via Redlynch Shopping Centre and Smithfield Shopping Centre.
- Minor timetable changes with the opening of the new Cairns City bus station in Lake Street.

Route 133 Cairns City bus station to Stockland Earlville

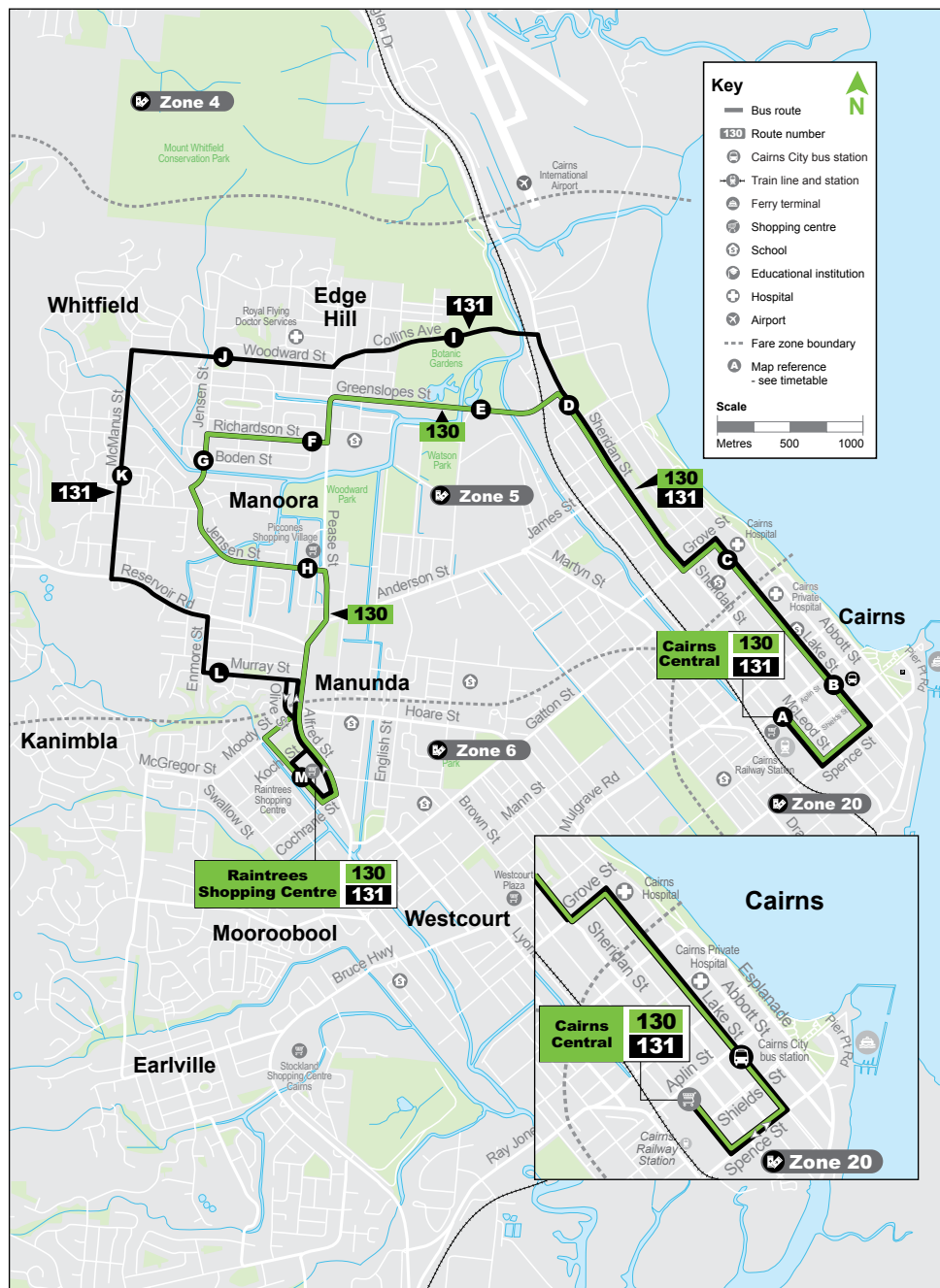
Hours of operation	Frequency
Weekdays 6.24am – 12.12am, the following day	Weekdays Hourly
Saturday 8.20am – 11.14pm	Saturday Hourly
Sunday 8.40am – 7.16pm	Sunday Hourly

Route description: This route services Stockland Earlville Shopping Centre, Raintrees Shopping Centre, Westcourt Plaza (DFO), Cairns Central Shopping Centre and Cairns City bus station.

What's in it for me?

- More Sunday services.
- Minor timetable changes with the opening of the new Cairns City bus station in Lake Street.





Route 130 Cairns Central Shopping Centre to Raintrees Shopping Centre

Hours of operation

Weekdays 6.05am – 11.01pm

Saturday 7.30am – 9.25pm

Sunday 7.30am – 8.25pm

Frequency

Weekdays Hourly

Saturday Hourly

Sunday Hourly

Route description: This route services Raintrees Shopping Centre to Cairns Central Shopping Centre via Piccones Shopping Centre and Cairns Hospital.

What's in it for me?

- Now operating hourly weekends and public holidays (except Christmas Day and Good Friday).
- Minor timetable changes with inbound weekday services departing slightly earlier.
- Night service, route **131N** operates seven days a week and makes it easy to get home safely after a night out. The driver will drop you anywhere along the route where it is safe to stop. This route combines routes 130 and 131.

Route 131 Cairns Central Shopping Centre to Raintrees Shopping Centre

Hours of operation

Weekdays 6.30am – 11.31pm

Saturday 7.00am – 11.27pm

Sunday 7.00am – 11.27pm

Frequency

Weekdays Hourly

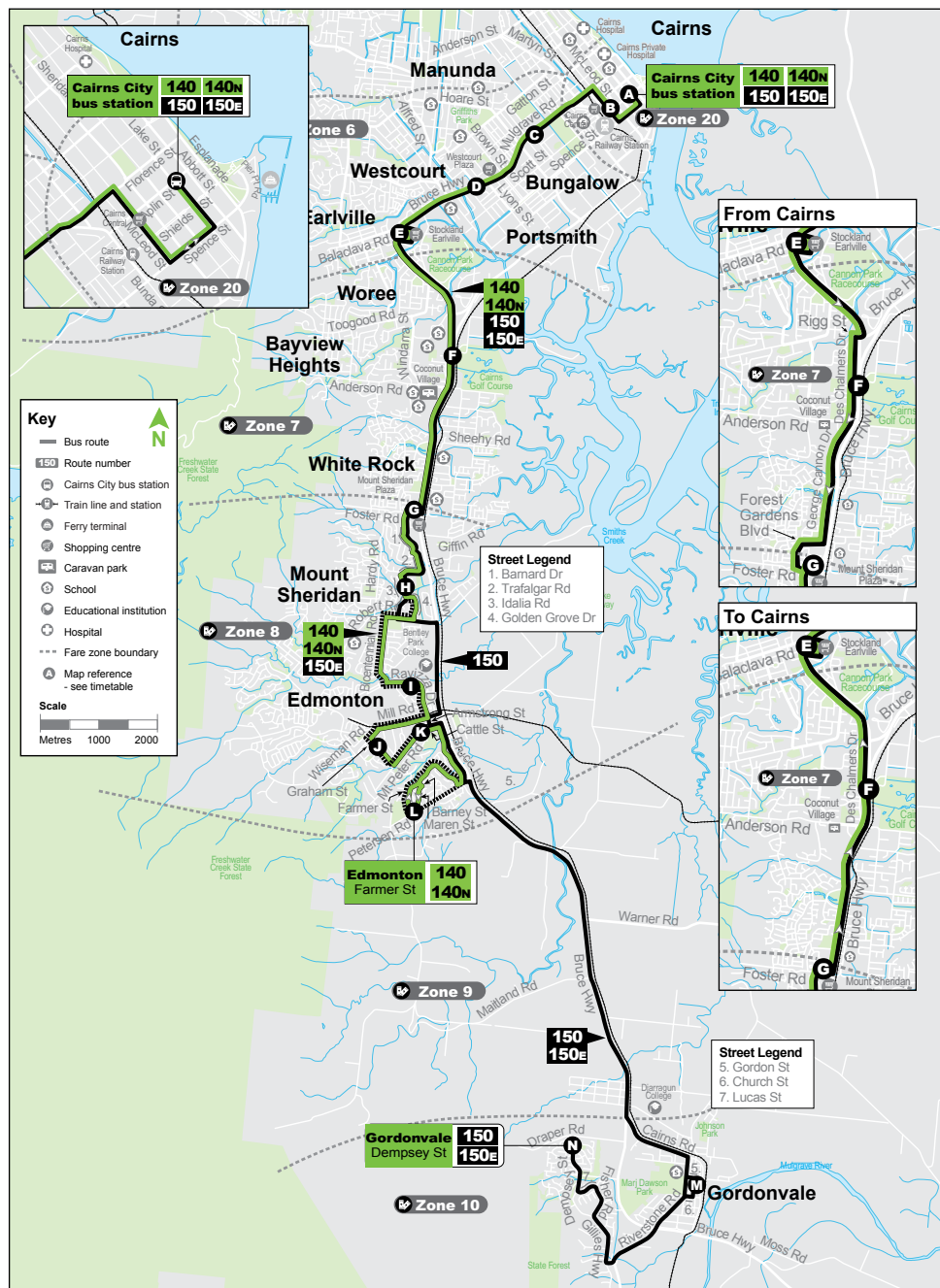
Saturday Hourly

Sunday Hourly

Route description: This route services Raintrees Shopping Centre, Botanic Gardens, Cairns Hospital, Cairns City bus station to Cairns Central Shopping Centre.

What's in it for me?

- Now operating hourly on weekends and public holidays (except Christmas Day and Good Friday).
- Minor timetable changes with inbound weekday services departing six minutes earlier.
- Night service, route **131N** operates seven days a week and makes it easy to get home safely after a night out. The driver will drop you anywhere along the route where it is safe to stop. This route combines routes 130 and 131.



Route 140 Cairns City bus station to Edmonton

Hours of operation

Weekdays 5.46am – 7.35pm and
10.15pm – 12.02am, the following day

Saturday 6.27am – 6.17pm and
10.15pm – 12.04am, the following day

Frequency

Weekdays Every 30 minutes morning
and afternoon peaks, at least hourly at
other times

Saturday Hourly

Route description: This route services Cairns City bus station, Stockland Earville Shopping Centre, Mt Sheridan Plaza, Bentley Park and Edmonton.

What's in it for me?

- Customers can use route **150E** Monday to Saturday evenings which stops at the same locations and operates hourly until 12.02am weekdays and until 11.32pm on Saturdays.
- Night service, route **140N** operates Friday and Saturday evenings, making it easy to get home safely after a night out. The driver will drop you anywhere along the route where it is safe to stop.

Route 150 and 150E Cairns City bus station to Gordonvale

Hours of operation

Weekdays 6.23am – 11.29pm

Saturday 6.50am – 11.32pm

Sunday 7.17am – 11.07pm

Frequency

Weekdays At least every hour

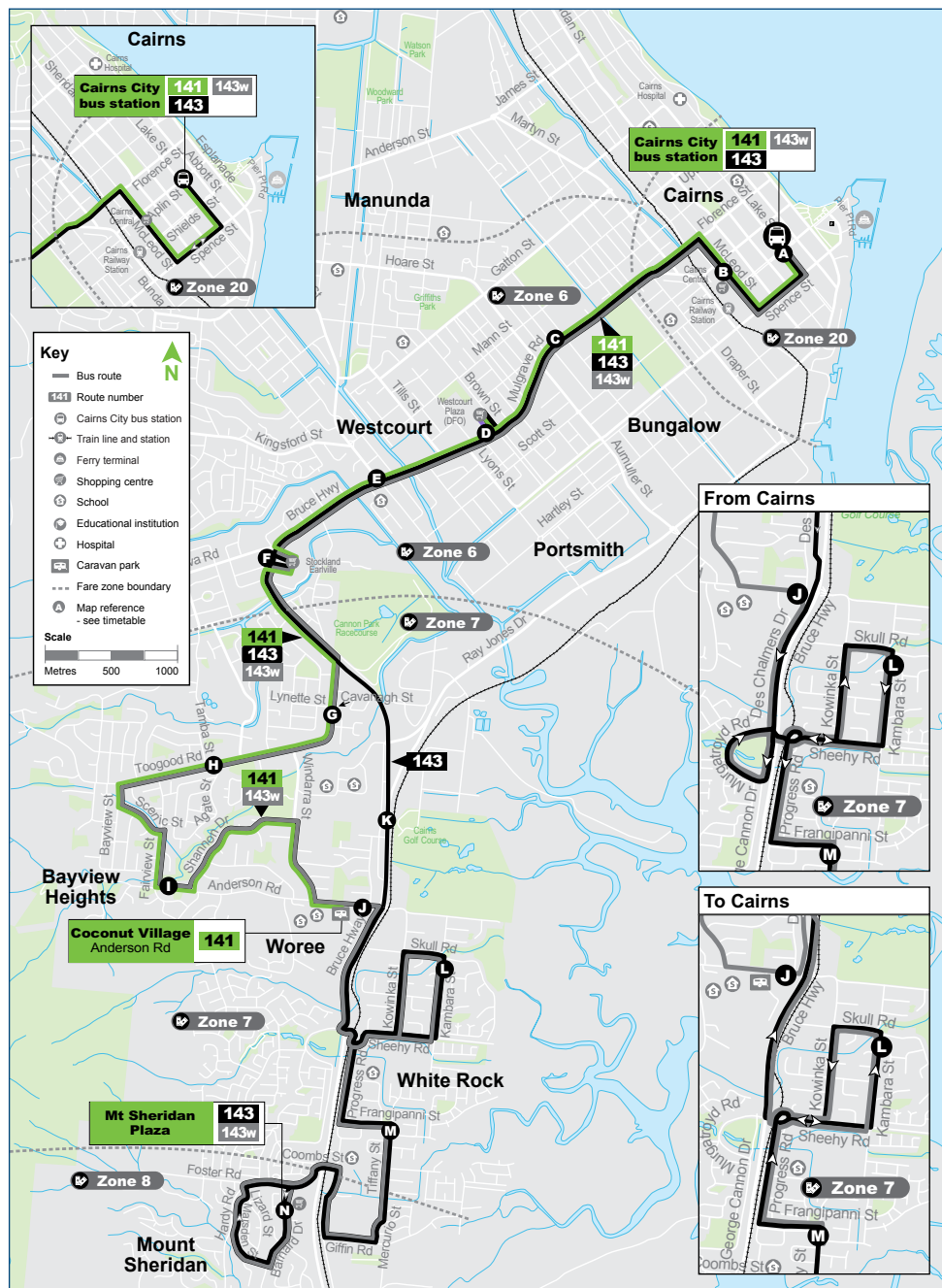
Saturday Hourly

Sunday Hourly

Route description: This route services Cairns City bus station, Stockland Earville Shopping Centre, Mt Sheridan Plaza and Gordonvale.

What's in it for me?

- Hourly connections Monday to Saturday to Stockland Earville Shopping Centre, Mt Sheridan Plaza and Gordonvale.
- Route **150E** operates evenings and on Sundays and services the same destinations as route **150**, as well as Edmonton.
- Minor timetable changes with most services starting earlier with the opening of the new Cairns City bus station in Lake Street.



Route 141 Cairns City bus station to Coconut Village

Hours of operation

Weekdays 6.40am – 6.55pm

Saturday 6.10am – 7.25pm

Frequency

Weekdays Every 30 minutes

Saturday Hourly

Route description: This route services Cairns City bus station, Westcourt DFO, Stockland Earlville Shopping Centre, White Rock and Mt Sheridan Plaza.

What's in it for me?

- Services will be starting up to 11 minutes earlier than the previous timetable.
- Customers for the above destinations can use route **143W** on Friday and Saturday evenings and Sundays. Route 143W is an hourly service, and combines routes 141 and 143.

Route 143 and 143W Cairns City bus station to Mt Sheridan Plaza

Hours of operation

Weekdays 6.45am – 11.00pm
(until 12.10am Friday evenings)

Saturday 6.20am – midnight

Sunday 8.20am – 11.10pm

Frequency

Weekdays Every 30 minutes to hourly
in the evenings

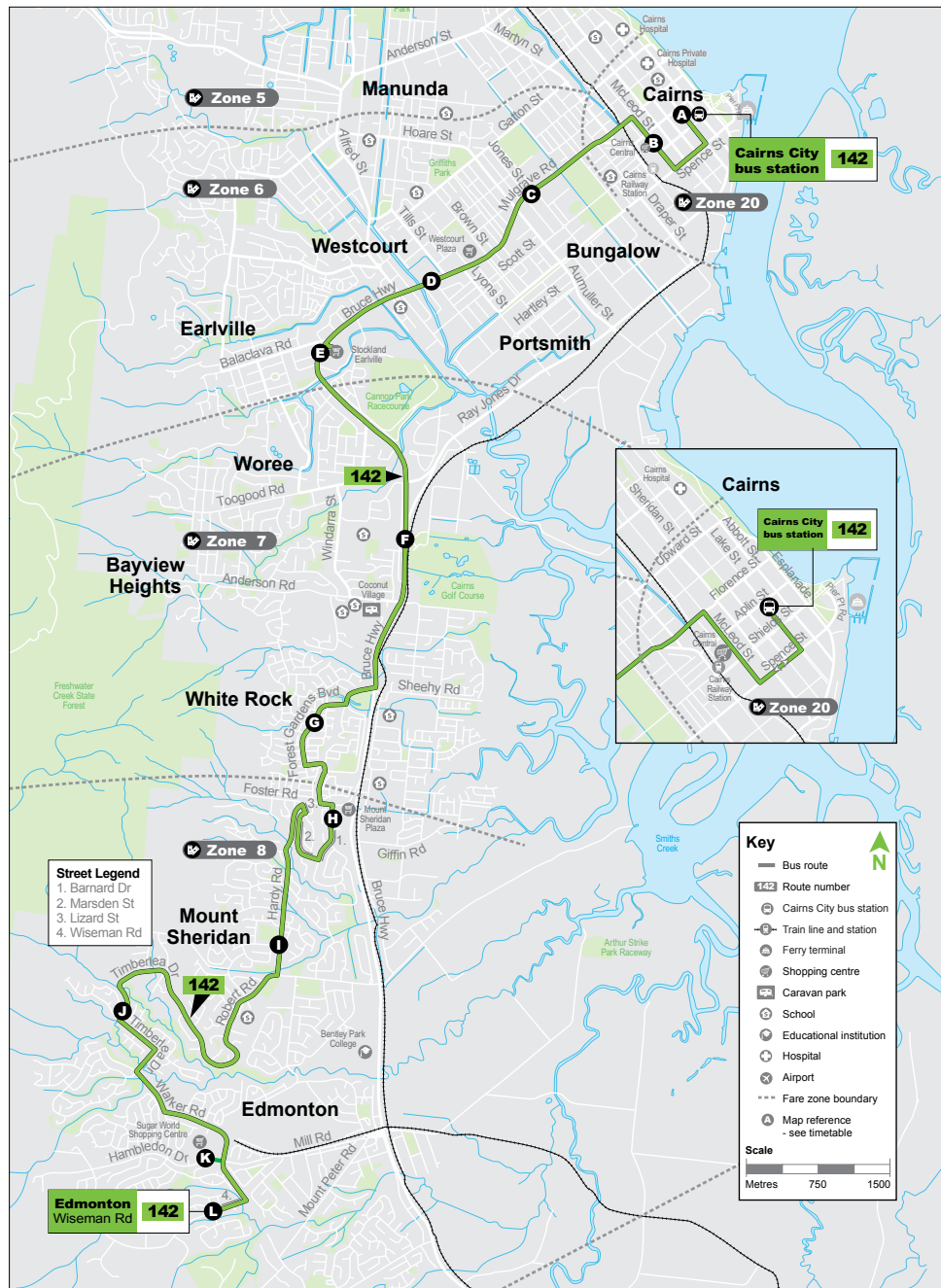
Saturday Hourly

Sunday Hourly

Route description: This route services Cairns City bus station, Westcourt Plaza (DFO), Stockland Earlville Shopping Centre, White Rock and Mt Sheridan Plaza.

What's in it for me?

- Timetable changes with some weekday services starting up to eight minutes earlier.
- More Friday evening services.
- Route 143W operates evenings and on Sundays and also services Anderson Road and Toogood Road. This route combines routes 141 and 143.



Route 142 Cairns City bus station to Edmonton

Hours of operation

Weekdays 6.25am – 10.36pm
(until 11.36pm Friday evenings)

Saturday 7.55am – 7.50pm

Sunday 7.55am – 6.50pm

Frequency

Weekdays Every 30 minutes in morning and afternoon peak times, hourly at other times

Saturday Hourly

Sunday Hourly

Route description: This route services Cairns City bus station, Stockland Earville Shopping Centre, Mt Sheridan Plaza, Bentley Park and Edmonton.

What's in it for me?

- Now operating hourly on Saturdays, Sundays and public holidays (except Christmas Day and Good Friday).
- More Friday evening services.
- Minor timetable changes with weekday services starting up to three minutes earlier.



More information

To find out more about your public transport network, visit:

Website

translink.com.au/cairns

Call centre

13 12 30

Interpreter service

13 14 50

National relay service TTY and mode

13 36 77

Direct TTY

3369 3377

Speech to speech relay service

1300 555 727*

* Cost of a local call. Higher call charges apply for call from mobile phones and payphones

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This document is intended as a general reference and information is subject to change.