



Public transport key messages

Overview

The health and safety of customers and staff is TransLink's number one priority.

TransLink has been working with relevant government agencies in response to COVID-19 and continue to act on official health advice.

All timetabled services are currently running as scheduled.

TransLink's COVID-safe public transport plan is available on the TransLink website and outlines the measures in place to ensure the health and safety of customers and transport staff when travelling on public transport.

What TransLink has been doing

- < **More services and capacity** – Extra bus and train services to assist with social distancing
- < **Service capacity updates** – patronage data, including the busiest times and days is available on the TransLink website.
- < **Safety measures** – introduced cashless payments, rear door boarding on buses, and hand sanitiser at key stations.
- < **More cleaning** – vehicles and major touch points have regular and deep cleaning.
- < **Reliable services** – all services are still running for those who do need to travel.

Staying healthy on public transport

- < **Be prepared for cashless** – Set-up auto top-up for easy contactless payments.
- < **Leave a gap** – Leave space onboard and at stops and stations, or wait for a later service in busy periods.
- < **Adjust your travel** – Alter when you travel, or go active and walk or cycle some of the way.
- < **Keep it clean** – Wash your hands regularly and considering wearing a face mask if you can't maintain social distancing.
- < **Stay up to date** – Check our website, app, or social media regularly and plan your journey before you travel.

Stay up to date

- Check the TransLink website regularly and plan your journey before you travel.
- Download the MyTransLink app and favourite your services to receive push notifications.
- Follow us on Facebook and Twitter.
- Sign up for e-news.