

go access Travel Trainer Application Form

Use this form to apply, renew or replace lost or stolen go access Travel Trainer cards. Complete Parts A, B and C of this form and email it to info.qld@abcorp.com.

ABCorp issues all cards and will contact you via email/mail to advise you if your application is successful or unsuccessful.

About the go access Travel Trainer card

The go access Travel Trainer card is issued to organisations that facilitate training for people with a physical or intellectual disability or service animals. Trainers can use the cards to travel free of charge on any TransLink bus, train (excluding Airtrain), ferry and tram services in South East Queensland whilst undertaking training activities.

The card is not intended for carers of people who require permanent attendant care, please see the Companion card.

The cards have a 10 year expiry. Your organisation will need to reapply every 12 months to ensure your cards are valid for travel. The new 12 month period will be loaded onto your existing card.

Trainers are required to touch on at an electronic card reader at the beginning of their journey and touch off at the end – just like a regular go card.

The cards are transferable. This means you don't need to order a separate card for each card user. They can be used by multiple employees or volunteers as required.

If your application is successful, your card/s will be sent to you via mail within 15 business days. If your application is unsuccessful ABCorp will contact you within 5 business days.



Who can apply

The go access Travel Trainer card is issued to organisations that facilitate training for people with a physical or intellectual disability or service animals.

Conditions of use

The go access Travel Trainer card is only valid for use whilst undertaking training activities.

The card can be used on all TransLink bus, train (excluding Airtrain), ferry and tram services in South East Queensland.

The person being trained must be in possession of a valid ticket or go card at the time of travel.

Organisations holding go access Travel Trainer cards are required to adhere to TransLink's rules around secure storage and record keeping.

Visit translink.com.au or call 13 12 30

Part A – Application type

Please specify which best describes your application type:

New card application

Number of cards required:

*A minimum order of 10 cards applies.

Annual card renewal application (please email the card numbers for each card to info.qld@abcorp.com)

Application for replacement of a lost, stolen card or damaged card
(please supply the card number for each card lost or stolen)

Part B – Applicant information

Organisation name:

Description of training you provide:

Applicant name (CEO or Principal):

Applicant title:

Applicant email:

Applicant phone:

Administrator name (person responsible for monitoring and issuing cards in your organisation):

Email address of administrator:

Phone number of administrator:

Visit translink.com.au or call 13 12 30

Postal address (cards will be sent to this address):

Suburb:

Postcode:

State:

Part C – Applicant declaration

Applicants and authorised users are required to adhere to TransLink ticketing policy.

Refer to the *go access* Travel Trainer conditions of use available on the Declaration form.

Please note that the person nominated to be the Administrator for your organisation is responsible for managing the cards issued as a result of this application. The Administrator will be required to:

- monitor the use of the passes to ensure that the cards are being used in accordance with the conditions of use
- be the contact person for card audits
- maintain a card register (employees and volunteers must sign cards in and out)
- ensure prior to use all *go access* Travel Trainer card users read and sign a *go access* Travel Trainer Card Declaration Form (supplied to you with your cards).

If fraudulent activity is detected on the card, the organisation may be held responsible for repaying fares of any fraudulent travel undertaken.

I have read and agree to the *go access* Travel Trainer card terms and conditions of use.

Applicant signature: X

Date:

If you need any more information visit translink.com.au or call **13 12 30**, we also have interpreter services available.

National relay service TTY and modem call **13 36 77**

Direct TTY call **07 3369 3377**

Speech to speech relay service call **1300 555 727**

Visit translink.com.au or call **13 12 30**