

Conditions of travel on TransLink services

Tickets (including smart cards) are issued subject to the *Transport Operations (Passenger Transport) Act 1994* and the TransLink conditions of travel.

All tickets remain the property of the operator and are not transferable from one customer to another, unless otherwise stated.

The following are examples of passenger conduct which may constitute a breach of an offence under the *Transport Operations (Passenger Transport) Act 1994* or the *Transport Operations (Passenger Transport) Regulation 2018*, and to which penalties will apply. This list is not exhaustive and other conditions apply.

- A passenger must be in possession of a valid ticket for the entire journey.
- A passenger must not evade or attempt to evade paying the required fare for the intended journey.
- A concession ticket holder must be in possession of proof of entitlement to a concession, for example a valid concession entitlement card, or concession ticket.
- A passenger must produce a ticket and/or proof of entitlement to a concession when requested to do so by a driver, or an Authorised Person.
- A person must supply the person's name, address and age to an Authorised Person when requested where the person is committing or reasonably suspected of committing an offence.
- A person must produce proof of concession entitlement to purchase a ticket at a concession rate.

Passengers must not:

- create a nuisance or disturbance on a public passenger vehicle
- interfere with a public passenger vehicle, service equipment or a public passenger service
- smoke (including electronic cigarettes) on/in a public passenger vehicle or on/at public passenger infrastructure including public transport waiting points
- obstruct an Authorised Person in the exercise of a power
- consume food or drink on a public passenger vehicle
- bring animals on a public passenger vehicle, unless it is an appropriately trained guide, hearing or assistance animal
- play musical instruments or operate sound equipment on a public passenger vehicle at a level which is likely to cause a nuisance or discomfort to other passengers on a public passenger vehicle
- place their feet on seats or occupy more than one seat
- bring on to vehicles excessive amounts of luggage
- put anything in the aisles of a public passenger vehicle that is likely to cause an obstruction or injury to someone
- spit on a public passenger vehicle and public transport infrastructure.

Please note: the examples above apply to most public transport infrastructure.

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