

Regional Asylum Seekers Concession Application New/Renewal/Replacement

Apply for concession fares in regional Queensland

Applicants can complete this form for concession fares on public transport in regional Queensland (outside of the *go* card network).

Before completing this form, check that you meet all eligibility criteria below.

Eligibility criteria

To be eligible for an asylum seeker concession, you must:

- reside in Queensland; and
- be an asylum seeker according to the Department of Immigration and Border Protection (DIBP) evidenced by holding one of the following:
 - Evidence of Immigration Status (EIS) Immicard or
 - a Residence Determination (RD) ImmiCard; or
 - a document issued by the DIBP confirming asylum seeker status; or
 - a document issued by a designated asylum seekers support agency confirming status as an asylum seeker. For example, confirmation of support under the Status Resolution Support Service (SRSS) programme, and
- be aged 18 years old and over, or
- be aged 15-17 years old and not in full time education.

What you need to do

Step 1 - Complete Part A and sign the declaration.

Step 2 - Present your completed form at an approved SRSS, along with your current (EIS) ImmiCard.

Step 3 - If the SRSS verifies your eligibility for a concession, they will apply a concession sticker to your ImmiCard.

You must carry a current ImmiCard with a public transport concession sticker affixed to your card, to purchase and travel on concession fares.

Renewal/Replacement

Your concession sticker is valid until 31 March following the year of issue.

If you continue to meet the eligibility criteria as an asylum seeker after this date, you will need to reapply each year.

Please check the expiry date on your sticker to allow enough time to reapply for concession fares.

It is an offence under the:

- *Criminal Code Act 1899* to dishonestly provide information with the intent to defraud. The maximum penalty may include 10 years imprisonment.
- *Transport Operations (Passenger Transport) Act 1994* to state anything or give a document to an authorised person if you know it contains false or misleading information.

Please note: The public transport concession sticker is not valid for travel in South East Queensland (SEQ) on the *go* card network. For details on how to travel in SEQ, visit translink.com.au.

Privacy statement

The Status Resolution Support Service provider is collecting the information on this form on behalf of the Department of Transport and Main Roads (TMR) for the purpose of assessing an asylum seeker's eligibility for concession fares. This process is being undertaken in accordance with the *Information Privacy Act 2009 (Queensland)*. TMR and the nominated provider will not disclose any personal information without the applicant's consent unless authorised or required to do so by law.

Clear form

Only form text entries will be cleared

Part A – Details of applicant

Please type in fields provided or print and complete in CAPITAL letters using black or blue ink.
All fields are mandatory.

Title

Family name

Given name/s

ImmiCard number including all letters and number as shown on your card

Residential address

Unit/number

Street

Suburb/town

State

Post code

Primary contact number

Contact email address

Declaration

I declare that:

- the details provided by me are true and correct; and
- I authorise the Department of Transport and Main Roads or its agent to make reasonable enquiries to verify any details provided in this application.

Applicant's signature (MUST BE HANDWRITTEN)

Part B – To be completed by the Status Resolution Support Officer

Please type in fields provided or print and complete in CAPITAL letters using black or blue ink. All fields are mandatory.

Status Resolution Support Service provider details

Legal entity name

Full address of Status Resolution Support Service provider

Choose the category relevant to the customers application

Does the customer meet all of the department's eligibility criteria outlined on page two?

Declaration

As a representative of (insert name of SRSS provider)

I declare that:

- the details provided by me are true and correct; and
- I am authorised to approve this application
- I authorise the department or its agent to make reasonable enquiries to verify any details provided in this application.

Name

Position

Contact phone no.

Contact email address

Signature (MUST BE HANDWRITTEN)

Date (dd/mm/yyyy)

SRSS Institution stamp