Passenger transport arrangements for events - Operators

All operators

As a passenger transport operator in Queensland you may be asked to provide services to and/or from an event.

The purpose of this document is to provide information for your consideration when delivering any passenger transport service for an event as agreed with an event organiser or the Department of Transport and Main Roads (the department).

If the services you've been asked to provide may impact on existing services, local residents, businesses or the safety of people travelling to or from the event, you should raise this with the event organiser or your local TransLink office.

You may also wish to formalise any agreement to provide event services by entering into a contract or deed of agreement with the requesting party or event organiser. It is recommended that independent legal advice is sought in this regard.

Transport and Main Roads contracted operators

Any passenger transport services you provide for an event are outside your contract with the department, unless otherwise agreed to.

It is important to be aware of the obligations in your contract with the department, e.g. clauses relating to the provision of services that will interfere or impact the existing services you provide under contract.

You should contact your contract manager to discuss any additional event services you've been asked to provide.

More information

To find out more, or if you have any questions about providing services to and/or from an event, email majorevents.team@translink.com.au or contact your local TransLink office:

SEQ
Brisbane   ph. 3338 4296

SEQ North Region
Mooloolaba ph. 5452 1800
Carseldine   ph. 3863 9848

SEQ South Region
Ipswich   ph. 3813 8666
Southport   ph. 5585 1856

Central Region
Mackay   ph. 4951 8673
Rockhampton ph. 4931 1539

Northern Region
Cairns   ph. 4045 7099
Townsville   ph. 4758 7534

Southern Region
Wide Bay   ph. 4121 8315
Roma   ph. 4622 9509
Toowoomba   ph. 4639 0727

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