

## **TransLink Golden go card giveaway Promotion**

By entering the **TransLink Golden go card giveaway** promotion ("the Promotion") for a chance to win one of four golden go cards with one (1) year's free travel on the TransLink network, wherever go cards are accepted, you agree to the following terms and conditions:

### **1. THE PROMOTER**

1.1 The Promoter is the State of Queensland (through the Department of Transport and Main Roads (ABN 39 407 690 291) of Level 1, 61 Mary St, Brisbane.

### **2. STANDARD TERMS**

2.1. Entry into the Promotion is deemed acceptance of these terms and conditions.

2.2. If there is any inconsistency between these terms and conditions and anything else that refers to this Promotion, these terms and conditions will prevail.

### **3. WHO CAN ENTER**

3.1. Entry is open to all residents of Queensland who own a registered go card and travel on public transport on a Friday prior to the weekly draw during "the Promotion Period," except employees of the Department of Transport and Main Roads, and staff of contracted delivery partners and their immediate families. Employees of all other departments of the Queensland Government and their immediate families are eligible to enter. Immediate family includes the following: parents, siblings, de facto, spouse, children and grandparents.

3.2. By entering the Promotion, entrants are providing consent for The Promoter to access and use the entrant's personal information and travel data associated with the go card number they have provided, to determine the entrant's eligibility to win the Promotion. The entrant also provides consent to use their contact details provided in the event they are drawn as a winner, as provided in these terms and conditions. By entering this competition and accepting the terms and conditions, you consent to your name being published on TransLink's website and social media channels (which may be available to an overseas entity via the internet) as a winner of the promotion.

Further information is available at <https://translink.com.au/newsletter/competitions-and-offers>

### **4. WHEN AND HOW TO ENTER**

4.1. The Promotion runs from 12:00am (AEST) Monday 31 May 2021 until 11.59pm (AEST) Friday 25 June 2021 ("the Promotion Period").

4.2. To enter, entrants must:

4.2.1. Have a registered go card in their name;

4.2.2. Be over 18 years of age;

4.2.3 Enter the competition via the TransLink website by providing the relevant details during "the Promotion Period."

4.2.4 Have completed a valid trip on public transport in South East Queensland using their registered go card on any of these days: Friday 4 June 2021, Friday 11 June 2021, Friday 18 June 2021, or Friday 25 June 2021.

4.2.5 Correctly touched on and off with their go card on a Friday during June as specified and not requested fare adjustments or refunds for travel.

4.2.6 The time of entry will, in each case, be the time that the entry is recorded on the servers of the Promoter, not at the time of transmission by the entrant.

4.2.7 Entrants can only enter the competition once.

### **5. HOW TO WIN**

5.1. Each entrant who has correctly entered the Promotion over the Promotion Period and registered all details in accordance with clauses 3 and 4 will qualify for the Promotion. The winners will be randomly selected by the Promoter from entrants who comply with clauses 3 and 4 of these terms and conditions.

5.2. One winner will be drawn each Monday during the "Promotion Period" from the entrants who have entered the competition, giving a total of four winners.

5.3. Each winner will be notified via email or phone and their name will be published on TransLink's website and social media channels following the Promotion.

- 5.4. The Promoter's decision in relation to any aspects of the Promotion is final and the Promoter will not enter into any correspondence regarding the result.
- 5.5. The Promoter reserves the right to verify the entrant has met the entry requirements outlined in the terms and conditions. If an entry cannot be verified to the Promoter's satisfaction, the entry will be deemed invalid.
- 5.6. Any entry that is made on behalf of an entrant by a third party will be invalid, unless the entrant requires the assistance of a third party to enter due to a disability.
- 5.7. Entries not completed in accordance with these terms and conditions will not be considered valid and will not be included in the draw. Indecipherable or incomplete entries will be deemed invalid.
- 5.8. If an entry or entrant is ineligible to win the Promotion, the Promoter may continue to draw entries until an eligible winning entry is drawn.

## **6. PRIZES**

- 6.1. Each winner will receive a golden go card which will give them unlimited travel on all SEQ public transport in the TransLink area including buses, trains, trams, ferries and Airtrain for a 12-month period up to the value of \$10,000.
- 6.2. Each winner will be contacted in relation to delivery of the golden go card following the announcement of the winners.
- 6.3. The prize will be valid for travel between 1 July 2021 and 30 June 2022 and cannot be transferred, refunded, exchanged or redeemed for cash.
- 6.4. The Promoter will conduct an unclaimed prize draw within one (1) week of the end of the Promotion Period to distribute any prize(s) which remain unclaimed at that date. The first valid entry drawn at the unclaimed prize draw will win the prize.
- 6.5. The Promoter reserves the right to cancel the golden go card if it is identified that there is fraud, or misuse of the card.
- 6.6. If the prize is unavailable, the Promoter, in its discretion, reserves the right to substitute the prize with a prize of the equal value and/or specification, subject to any written directions from a regulatory authority.
- 6.7. It is a condition of accepting the prize, that each winner is over 18 years of age and must sign any legal documentation determined by the Promoter and/or prize suppliers in their absolute discretion, including but not limited to a legal release and indemnity form.

## **7. NO LIABILITY**

- 7.1. Except with respect to any liability which cannot be excluded by law, the Promoter, its officers, employees and agents will not be responsible or liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) arising out of:
- any personal injury suffered or sustained in connection with the Promotion or any prize;
  - any incorrect or inaccurate information, either caused by the entrant or any of the equipment or programming associated with, or utilised in this Promotion, or for any technical error, or combination thereof that may occur in the course of the administration of this Promotion, including any omission, interruption, deletion, defect, delay in operation or transmission, communications line or telephone, mobile or satellite failure, theft, or destruction or unauthorised access to, or alteration of, entries;
  - any technical difficulties or equipment malfunction (whether or not under the Promoter's control);
  - any theft, unauthorised access or third-party interference;
  - any entry or prize claim that is late, lost, altered, damaged or misdirected due to any reason beyond the reasonable control of the Promoter;
  - any variation in prize value to that stated in these conditions or entry;
  - any tax liability incurred by a winner or entrant;
  - the broadcast of any program relating to the Promotion or the publication of any material, including statements made by any person; and/or
  - participation by an entrant in the Promotion.
- 7.2. If for any reason, this Promotion is interfered with in any way or is not capable of running as planned, including due to infection by computer virus, bugs, tampering, unauthorised intervention, fraud, technical failures or any other causes beyond the reasonable control of the Promoter which corrupt or affect the administration, security, fairness, integrity or proper conduct of this Promotion, the Promoter reserves the right, in its sole discretion, to disqualify any individual who tampers with the

entry process, take any action that may be available and to cancel, terminate, modify or suspend the Promotion subject to any written directions given by a regulatory authority.

## **8. PRIVACY**

8.1. Your personal information will not be disclosed by the Promoter to any third party without your consent (as described in clause 3.2 above) unless required or authorised to do so by law.

8.2. The Promoter collects personal information ("PI") of entrants for the purpose of selecting winners of the Promotion, verifying the validity of their entry and notifying them if they are determined to be one of the four winners. Entry is conditional on providing this PI. The Promoter will also use and handle PI as set out in its Privacy Policy, which can be viewed on the [TransLink website](#).

## **9. CONTACTS**

9.1 If you have any queries concerning this Promotion or these terms and conditions, please contact the TransLink Marketing team via email [marketing@translink.com.au](mailto:marketing@translink.com.au).